

Appointment Policy

From the very first appointment, we try to establish open lines of communication with our patients. With that mutual understanding in place, we can work cooperatively toward the same goal: sustained dental health.

Due to the nature of our specialty, most often we see patients who are in pain and in need of immediate care. Therefore our appointment times are very valuable to our patients.

When we schedule a dental visit for you, that time is yours. It belongs to you. You deserve our undivided attention. **So when a cancellation happens without proper notice, someone else that is in pain has lost the opportunity to get the care they need.**

Due to the importance of our appointments, we require a 24 hour cancellation notice. There will be a cancellation fee of \$75.00 if we do not receive a minimum of 24 hours notice. If you are a new patient and no show an appointment with our office, you will need to seek endodontic care elsewhere.

Our office strives to keep our schedule on time. We do understand that you are taking time off of work or out of your busy schedule for your appointment and make the utmost efforts to see you in a timely manner. With this in mind and to keep that promise to all of our patients, we will **reschedule you if you are more than 15 minutes late for your scheduled appointment and you will be assessed a \$75.00 cancellation fee.**

We are committed to providing state-of-the-art endodontic services to all our patients. Our staff has made a promise, professionally and personally, to give you the concern, respect and care that make our office a comfortable and pleasant place to visit. We thank you in advance for your cooperation in keeping your scheduled appointments.